

HILLS PET NUTRITION SOUTH AFRICA BONUS BAG RULES

1. Promotion:

Hill's Pet Nutrition South Africa (Pty) Ltd ("Promoter") is running a promotion, via Participating Outlets, where Pet Parents can buy a Hill's Science Plan Canine Adult Large Breed 18kg bonus bag* at the same price as a 15kg bag.**

* Science Plan Canine Adult Large Breed Chicken 18kg, Sku 608983.

** Recommended maximum price being R1599 for Outlets, Outlets/wholesalers may in their sole discretion adjust the pricing of the promotional bags, without any liability to the Promoter.

2. Rules:

These rules apply to the Hill's Bonus Bag ("Promotion").

3. Duration:

This offer is valid at Participating Stores from 1 September 2026 or WHILE STOCKS LAST

4. Who may participate:

Any person within South Africa may participate in this Promotion by purchasing a Bonus Bag, as defined below, from a Participating Outlet.

5. How to Participate and General Terms:

5.1 Pet Parents must purchase a Bonus Bag from any Participating Outlet to participate in the Promotion.

5.2 A 'Participating Outlet' is any outlet which voluntarily participates in this Promotion, by stocking and selling the Bonus Bag.

5.3 A "Bonus Bag" is Hill's Science Plan Canine Adult Large Breed 18kg bonus bag, SKU code - 608983

5.4 All Hill's Science Plan products are available from veterinary clinics/practices, pet specialty shops and select online stores.

5.5 This offer may not be used in conjunction with other of the Promoter's offers.

5.6 The Promoter reserves the right to, in its sole discretion, amend, delay or withdraw this promotion at any time without notice.

5.7 The Promoter does not guarantee the price of the Bonus Bags, Participating Outlets are under no obligation to comply with the recommended retail price and the final determination of pricing is at the Participating Outlets' sole discretion.

6. Benefit:

The benefit described above will be provided by the Promoter, via a Participating Outlet only, to the Pet Parent. The benefit does not include any other costs or expenses relating to the benefit or the enjoyment of the benefit not expressly specified in these rules. There is no cash or other alternative to the benefit in whole or in part. The benefit is not transferable and cannot be claimed directly from the Promoter.

The paragraph above has important legal consequences for you. In this paragraph:

- **various costs, losses, damages, expenses and taxes that are not included in the benefit are set out;**
- **the responsibilities and liability of the Promoter are excluded or limited; and**
- **the applicant takes on various responsibilities and liability.**

By entering the Promotion, you agree to these limits and exclusions from the benefits. You also agree that if you are a recipient of a benefit from the Promotion, then you will have the responsibilities and liability listed in this paragraph.

You may not receive this benefit if it is unlawful in any way for the Promoter to supply this benefit to you. If you do receive this benefit, and it is unlawful for the Promoter to award it to you (for whatever reason), the benefit will be forfeited.

7. Personal information:

By providing your personal information to the Promoter or to the Participating Outlet in connect to this Promotion, you consent to the collection, use, storage, disclosure and processing of your HILLS PET NUTRITION SOUTH AFRICA BONUS BAG RULES personal information by the Promoter for a reasonable period for the purposes of administering the Promotion, providing the prize and other activities as contemplated in these rules. The types of personal information that the Promoter may collect includes information necessary for its legitimate business interests and the categories of personal information identified in relevant data protection laws in South Africa. This may include your name, identity number, e-mail, physical and postal addresses, contact information, and other information you provide when entering and participating in the competition.

The Promoter may use your personal information:

- (i) to update the Promoter's existing records;
- (ii) for the purpose of administering consumer relations; and
- (iii) to make information available on future competitions or promotions which the Promoter may conduct.

Your personal information will also be collected, used, stored, disclosed, processed and deleted in accordance with the Promoter's Privacy Policy which is accessible at www.hillspet.co.za.

8. Promoter's Decision:

The decision of the Promoter in all matters is final and binding on you and no correspondence will be entered into.

9. Cancellation and amendment:

The Promoter reserves the right, acting reasonably, to cancel or amend the Promotion due to events or circumstances arising beyond its control which prevent the Promoter from conducting the Promotion as intended. As far as the law allows, if the Promoter cancels the Promotion or amends these rules, you will have no claim against the Promoter.

The paragraph above is important. It:

- **limits or excludes the Promoter's legal responsibilities and liability if there is any cancellation or**
- **change of the Promotion or these rules; and**
- **limits or excludes any rights or remedies entrants may have against the Promoter.**

The Promoter will not be responsible to any entrant if they suffer loss or damages because of any change or because of the cancellation of the Promotion.

10. Participant's warranties:

You represent and warrant that the information provided is true and accurate.

11. No warranties and exclusion of liability: As far as the law allows, and subject to 14:

- (i) all warranties and representations in relation to the benefits not set out in these rules (whether express, implied or tacit) are hereby excluded;
- (ii) the Promoter, its associated companies, and their respective directors, officers, employees and agents will not be liable for any loss or damage, whether direct, indirect, consequential or otherwise, arising from any cause which may be suffered as a result of entering the Promotion, the provision or use of the benefit, or any act or omission of any other person.

This clause 11 does not purport to limit or exempt the Promoter for any loss directly or indirectly attributable to its gross negligence or that of any person acting for or controlled by it.

The paragraph above has important consequences for you. In this paragraph:

- **the legal responsibilities and liability of the Promoter and other persons are excluded or limited;**
- **the rights you have against the Promoter are limited or excluded; and**
- **you take on the responsibility and liability for certain losses or damages or events that might happen.**

You enter into this Promotion and accept and enjoy the benefits knowing and accepting that these things can go wrong and that there are risks.

12. Law and jurisdiction:

These rules shall be governed by the laws of South Africa. The participant consents to the non-exclusive jurisdiction of the Western Cape High Court in respect of all matters arising out of or in connection with the Promotion or these rules.

13. Severability:

If any provision of these rules is found to be invalid or unenforceable by any court of competent jurisdiction, then that provision shall be severed from these rules and shall not affect the validity or enforceability of any remaining provisions.

14. Consumer Protection Act:

It is not intended that any provision of these rules contravenes any provision of the Consumer Protection Act, 68 of 2008, and therefore all provisions of these rules must be treated as being qualified, if necessary, to ensure that the provisions of the Consumer Protection Act are complied with.

15. Availability of these rules:

A copy of these rules may be obtained by contacting the Promoter at infoZA@hillspet.com