

Terms and Conditions

The Hill's Pet Matchmaker app is intended to introduce pet parents to shelter pets up for adoption. Hill's is in no way responsible for application and homing processes or to ensure that the pet is a suitable match for a family. All home checks are the responsibility of and conducted by the respective pet shelters. The sale of pets is also not permitted through the use of this app.

This application offers access to various pet shelters for purposes of matching rescue pets with prospective pet parents who are interested in adopting a pet. The content of this site relies on information uploaded by each pet shelter. Hill's SA cannot guarantee the accuracy of the information provided including, but not limited to, pet health status, pet temperament and pet descriptions. Hill's SA cannot be held liable for any loss or damage incurred by the pet parent, which includes but is not limited to, the adopted pet passing away shortly after being adopted, the adopted pet causing physical harm, which could result in death, to another pet or family member of the pet parents, non-declaration of a chronic illness of the pet and description of the pet differing to the pet's profile. All home checks are the responsibility of and conducted by the respective pet shelters.